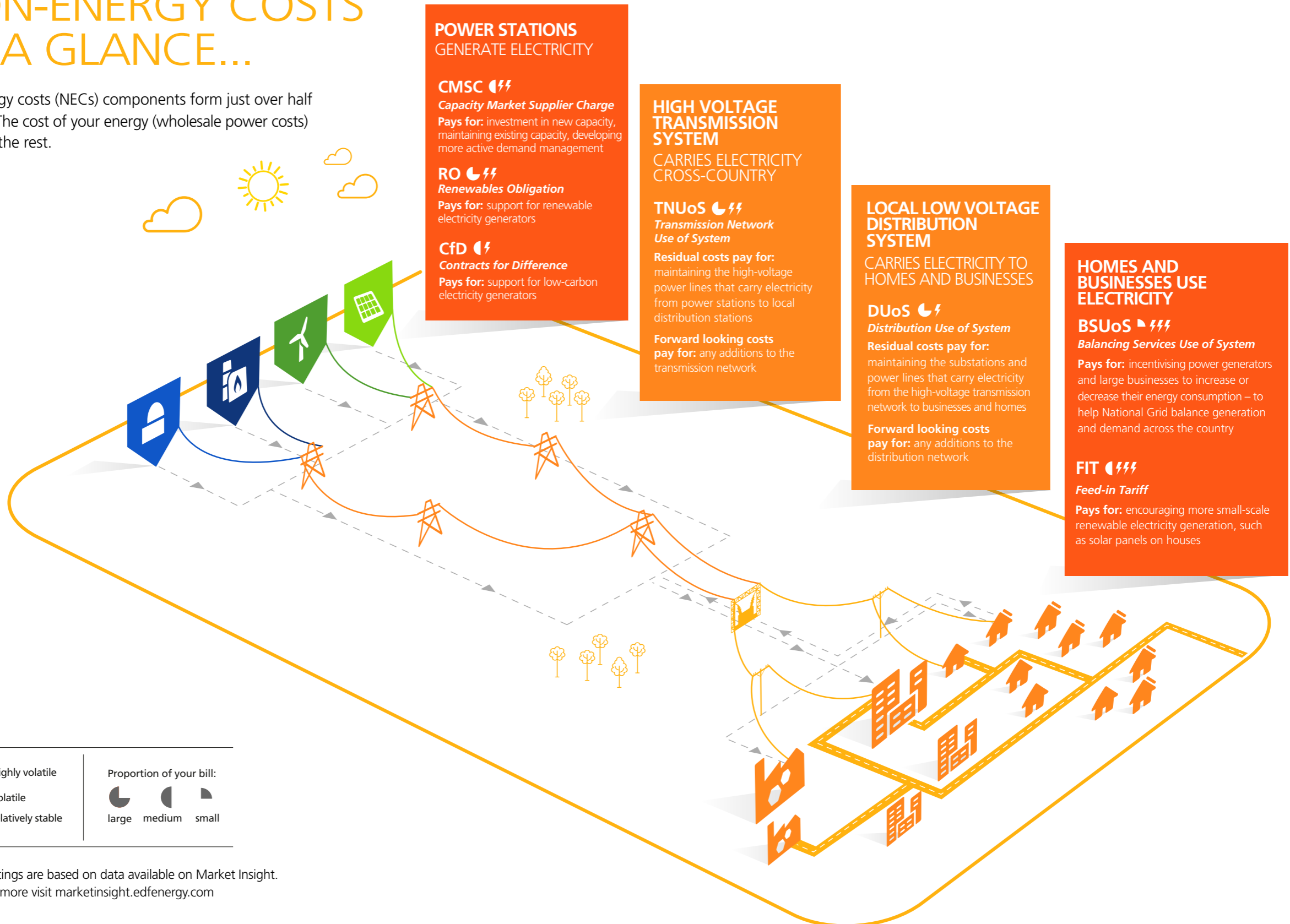


NON-ENERGY COSTS AT A GLANCE...

Non-energy costs (NECs) components form just over half your bill. The cost of your energy (wholesale power costs) make up the rest.



Volatility ratings are based on data available on Market Insight. To find out more visit marketinsight.edfenergy.com